

What To Expect While Your Pet Is Boarding



General Daily Schedule

7 am - 8 am:

Morning Potty Breaks and Breakfast

8 am - 10 am:

Baths and In-Kennel Enrichment

10 am - 12 pm:

Outdoor Play

12 pm - 2 pm:

Lunch and Nap Time

2 pm - 4 pm:

Outdoor/ Indoor Play

4 pm - 6 pm:

Dinner

6 pm:

Bedtime Tuck In

What should you bring?

- While we do offer Hill's Perfect Digestion Food (for an additional charge), it is a good idea to bring your pet's **regular diet in a sealed plastic container with a lid- we are unable to accept bags of food.**
- You may bring **treats and toys** to be provided during supervised play. Your pet's safety is our top priority, so we do not leave toys overnight and we will not give treats that are deemed unsafe by our veterinary team (rawhides, cow femur bones, etc.).
- Unless your animal is attached to their regular bed, we encourage you to leave it at home so that it is not damaged or soiled during your pet's stay. We provide a variety of bedding options including blankets, orthopedic beds, and mattresses.
- Bring any **medications** for your pet, in originally labelled containers. We cannot give unlabeled or unpackaged medications.
- If your pet is anxious, consider bringing a shirt or blanket with your scent on it to help to ease their transition into a boarding stay!

What is happening for your pet?

- **Customized Care.** Our kennel technicians are highly trained to not only take care of your pet's needs, but to adapt our routine care procedures to fit the unique nature of our patients. We want to keep your pet's care as similar as possible to what you provide at home so naturally, we will have some questions about what "normal" looks like!
- **Engagement and Monitoring:** As a veterinary facility, our staff provide monitoring and care that focuses on your pet's safety and health. While we do not offer group play, our staff spends PLENTY of time engaged with your pet one-on-one. This means you can find our team throwing the ball, playing tug-o-war, splashing in the water, using a laser toy, or snuggling in the A/C whenever they can!

When will you hear from us?

We try our best to keep you updated via text message during your pet's stay; however, no news simply means we're busy playing, feeding, and caring for all of our patients. You can get daily updates on your pet's behavior by calling or texting the clinic!

